



General sales conditions Alumetal Turbochargers SA

Return of goods

Return shipments are accepted only if made at the latest 8 days after the date of issue of our delivery note and if accompanied by our filled form.

A copy of our invoice must be attached to any return shipment.

The goods will be accepted only if returned in the intact original packaging.

The goods ordered by us from third parties at the request of the customer (not available in our warehouse) cannot be returned.

Transports

Except for specific indications regarding the order, transport shall be entrusted to our accredited transporters (with signature of due delivery) applying the rates in progress.

Prices

The prices indicated in the offers written or communicated by telephone by the Alumetal staff are always to be considered net VAT excluded.

Any complaints must reach us at the latest within 2 days of receipt of our invoice.

Payment

The payment deadline for our invoices is 30 days from the date of issue.

Payments must be made exclusively through the payment slip attached to the invoice.

Alumetal reserves the right to send the goods against reimbursement if it deems it appropriate.

Until the total invoice is paid, the goods remain the property of Alumetal Turbochargers SA.

Warranty

Following the directives concerning warranty cases issued by manufacturers/supplier of which Alumetal is distributor on the Swiss territory, it is essential to stick to the following rules:

- In case of malfunction of the supplied item, contact our staff immediately.
- Immediately return the contested article without tampering with any component.

Alumetal will immediately proceed to a careful examination of the causes of the defect and will issue a report specifying the reason and responsibility for the breakdown.

In case of recognition of the guarantee, the partial or total replacement of the item will be carried out free of charge.

In case of non-recognition of the warranty due to negligence occurred during the assembly on the vehicle or to breakages due to external factors, the customer shall have to pay the costs incurred by Alumetal for the repair or replacement of the damaged components.

The articles supplied and installed in sports cars (tuning, racing cars or with modified performances) are supplied without warranty.

Labour costs and any damage to other vehicle components caused by the supplied article rupture will not be reimbursed in any way.

Warranty for new turbochargers: 24 months max 100'000 km

Warranty for overhauled turbochargers: 12 months max 50'000 km

Warranty for engines, gearbox, Diesel particulate filters, catalysts, AC compressors: 12 months max 50'000 km

For any disputes, the competent executive and judicial court will be the one recognized by Alumetal Turbochargers SA of Balerna.

We thank you for the trust you have placed in us.

Alumetal Turbochargers SA